

The Maravilla Resort Condominiums

ALL CHECK-INS MUST REPORT TO A B SEA SALES AND RENTALS, INC. OFFICE UPON ARRIVAL

8610 Seawall Blvd. Ste. 100

Galveston, TX 77554

OFFICE HOURS: 10:00 A.M. TO 4:00 P.M. MONDAY TO THURSDAY

9:00 A.M. TO 5:00 P.M. FRIDAY TO SUNDAY

LATE ARRIVALS: Must call office on day of arrival for instructions if arriving after 4:00 p.m.

EARLY DEPARTURE time before 10:00 a.m. please call and leave a voice message to inform office.

WELCOME! We hope you enjoy your stay at The Maravilla. To help ensure this, please take a few minutes to read the following. This list covers most FAQ's, but please feel free to call us if you have any questions not answered in this letter.

PARKING – Do not park in spaces marked “Maravilla Owners Parking.” **All parking by permit only. Visitor parking limited to one hour during full occupancy.** A very limited number of secondary permits are available on a “first come, first serve” basis, from The Maravilla Homeowners Association office located on The Maravilla property. **A \$15.00 charge will apply for ALL permits; there is no guarantee of availability.** Parking without a permit is subject to towing at the owner's expense.

A B Sea Sales and Rentals, Inc. nor The Maravilla is responsible for vehicles while being parked at The Maravilla. No boats, busses, motorcycles, Jet Ski's, bicycles, campers, RV's, trailers, motor homes, etc. are allowed on property. Unauthorized vehicles will be towed at the owner's expense.

PLEASE CHECK YOUR UNIT UPON ARRIVAL - Report any discrepancy or problem with A/C, phone, TV, etc. to the office as soon as the problem is realized. **Refunds or discounts will not be made due to maintenance related problems.** We will make every effort to correct the problem as soon as possible, or move you to another unit, if possible. Any maintenance related problems, dissatisfaction with the unit, view, etc. will be handled during business hours. Guest must follow guidelines set forth for the maximum number of occupants per unit. Severe penalties will apply for exceeding the maximum occupancy per unit.

MINOR MAINTENANCE PROBLEMS, DISSATISFACTION WITH UNIT, VIEW, ETC., ARE NOT CONSIDERED EMERGENCIES. These situations should be reported and taken care of during normal business hours. The office is open daily from 9:00 AM to 5:00 PM and may adjusted to longer periods during peak season times.

TV: Most TV's have an adapter attached which requires the TV to be set on Channel (3) or (4). To view other channels please use the Comcast/Xfinity remote device to switch channels. (TV without adapter normal operation applies).

THE GUEST WILL BE HELD RESPONSIBLE AND CHARGED FOR ANY DAMAGES OR EXCESSIVE CLEANING CHARGES. Guest must follow regulations set forth of 6 people MAX per 1-bedroom unit or 8 people MAX per 2-bedroom unit.

PERSON (S) RESERVING UNIT MUST BE 21 OR OLDER AND MUST OCCUPY UNIT AT ALL TIMES. No house parties, underage drinking, or excessive noise will be permitted, and will be subject to immediate evictions without refunds.

EACH UNIT IS PRIVATELY OWNED: DO NOT REMOVE anything from the unit or leave items in another unit. Any missing items will be charged to the responsible party. Do not take towels to pool or beach area. Please bring your own beach towels.

ALL UNITS ARE NON-SMOKING; SMOKING IS ALLOWED ON BALCONIES ONLY (\$200.00 minimum CLEANING FEE WILL APPLY to remove any smoke odors from unit).

FOR ADDITIONAL TOWELS OR MAID SERVICE Call 409-740-1245 before 12:00 p.m. Daily maid service, towel/linen replenishment is not provided. Any toiletry items provided at time of check-in i.e. toilet /facial tissue, soap or trash bags, ETC. are not replenished during stay. Any disposable items i.e. Soap powder, dishwasher powder, paper towels, ETC. are not furnished during stay. Additional towel/linen replenishment and/or maid service can be scheduled during business hours at front desk for additional fee. Coin-operated washers and dryers are located at the Gulf end of floors 2 & 3 of each building. Trash to be contained in tied plastic bags and taken to the dumpster. Additional fees will be charged to guests for extra cleaning.

PETS ALLOWED IN PET FRIENDLY UNITS ONLY WITH A NON-REFUNDABLE FEE OF \$60.00 PAYABLE AT THE TIME OF RESERVATION – Violators must remove any animal immediately or leave the property with **No refunds** being given. Guest may also be charged extermination fee, plus one night rental charge for loss of income due to down time. Pets are also not allowed in the pool areas. Please pick up after your pet.

TELEPHONE NUMBERS

AB Sea Sales and Rentals, Inc.
After hours emergencies only

Unit telephone number
Police emergencies only

Office 409-740-1245 (Business hours 9:00 a.m. – 5:00 p.m.)
409-771-9525 or 409-599-0454 (After Close Monday – Thursday only)
409-770-3284 (After Close Friday – Sunday only)
See confirmation
911

DIRECTIONS TO AB SEA RENTAL OFFICE:

: From I-45 South: -Exit 61st; Turn Right onto 61 St, follow 61 to Seawall Blvd, Turn Right onto Seawall Blvd, 8610 Seawall Blvd is located 1.68 Miles on the Right hand Side of the Street.

From the Bolivar Ferry: -Stay on Seawall Boulevard traveling 6.32 Miles and 8610 Seawall Blvd is located on the right side of the road.

TELEPHONES: Each unit has a private telephone line. The number can be found on your confirmation. Local calls are free; long distance calls made with 3rd party billing (calling or credit card). Collect calls cannot be accepted.

BARBECUE - Electric barbecue ONLY shall be allowed on balconies. Charcoal barbecues are provided in the common areas.

TOWELS, BATHING SUITS, ETC... must not be draped from balconies. – ***Do Not feed seagulls from balconies (people below you will appreciate it!)***

CHECK FEET AND/OR SHOES for tar before entering the condo. Should carpets need shampooing due to **excessive** tar, guests will be charged.

POOL - an adult must accompany any guest under the age of 16 when using recreation facilities, fitness area, pool area, etc. **POOL HOURS ARE FROM 9:00 A.M. TO 10:00 P.M.** Proper swim attire must be worn at all times. Converted or cut-off street attire, or excessively skimpy swimwear is not considered "proper swim attire". No one under the age of 18 may use the spa at any time. No glass of any kind is permitted in pool or spa area at any time. **(ALL PERSONS USING THE POOL OR POOL AREA DO SO AT THEIR OWN RISK AND SOLE RESPONSIBILITY. THE PROPERTY OWNERS, MANAGEMENT, OR A B SEA SALES AND RENTALS, INC. ASSUME NO RESPONSIBILITY FOR ANY ACCIDENT OR INJURY IN CONNECTION WITH SUCH USE. ALL REGISTERED GUESTS SHALL BE RESPONSIBLE FOR THE ACTIONS OF THEIR FAMILY MEMBERS, THE UNIT'S OCCUPANTS AND ALL VISITORS). ALL GUESTS MUST WEAR A BAND AT THE SWIMMING POOL.**

KEYS - All keys must be returned to the office on departure. Charges will apply for lost keys. Keys/bands - \$35.00 each if lost or not returned.

CHECK-IN AND CHECKOUT - Check-in is after 3:00 PM as soon as the unit is clean and available. Checkout is no later than 11:00 a.m. and is strictly enforced during peak and busy times. Early check-in or late checkout (seasonal) may be inquired through the rental agency but cannot be guaranteed.

PAYMENT METHODS: NO PERSONAL CHECKS Visa, MC, Amex, or cash accepted.

CANCELLATION/MODIFICATION POLICY AND REFUNDS: A \$75.00 cancellation charge will apply to ALL CANCELLATIONS. Refunds minus fee will be given if cancelled by 12:00 (noon) 2 weeks prior to arrival date. If cancelled or modified after these deadlines the entire amount paid is forfeited. All Special Event/Holiday reservations also require the balance to be paid by 12:00 (noon) Two (2) Weeks prior to date of arrival. Failure to keep a reservation (No Show) will be charged the entire payment with remaining days cancelled. Refunds are not given for early departure due to weather, being asked to leave for failure to comply with the rules and regulations, illness, emergencies, or change of plans. Additional travel insurance is highly recommended to insure your assets and travel plans. Information is available through our office. A one-time suite modification can be made at no charge if completed two weeks prior to your arrival date.

LOCKOUT FEES - Guests may come to the rental office during normal business hours to pick up a key for their unit. After business hours, there is a \$50.00 cash charge to have an additional key provided from the rental office.

DO NOT RUN AIR CONDITIONER OR HEATER WITH THE DOORS OR WINDOWS OPEN.

SIDEWALKS - Bicycles, skateboards, roller skates, roller blades, etc. are not allowed in the common areas, sidewalks or parking areas.

CURFEW - The City of Galveston has a curfew law. We kindly ask that guests follow these guidelines: Guests under 16 must be indoor by 10:00 p.m. Guests ages 16 and 17 must be indoor by midnight.

QUIET TIME – is observed between the hours of 10:30 p.m. – 7:00 a.m. Please be courteous to other guests.

ANY TRASH LEFT IN FRONT OF THE UNIT WILL RESULT IN A \$50.00 FINE TO THE OCCUPANT! - Please bag all of your trash on checkout and take it to the dumpster.

NEITHER A B SEA SALES AND RENTALS, INC. nor its properties, affiliates, or representing agents shall be deemed or held liable for any guest's items/properties that either lost, stolen, damaged, etc. or personal injuries

EACH ITEM is subject to change without notice.

**MARAVILLA PROPERTY OFFICE PERSONNEL CANNOT HELP WITH ANY RENTAL UNIT ISSUES.
PLEASE CONTACT AB SEA SALES & RENTALS OFFICE ONLY.**

Book online and \$AVE at
www.abseaResorts.com
866-940-1245 OR 409-740-1245

OUR LOWEST RATES OFFERED ANYWHERE